



## **Public Telecommunications Service Regulation**

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### **Article 1**

In the application of the provisions of this Regulation, the terms and expressions used herein shall have the meaning given to them in the [updated/new Act], whereas the following terms and expressions shall have the meanings shown against each, unless the text otherwise requires:

**Act:** The [updated/new Act].

**Public Telephone Network:** The interconnected set of networks that enable communication between end points identified using the International Telecommunications Union standards E.163 and E.164.

**Public Telephone Service:** The service provided between end points of the Public Telephone Network.

**Professional Mobile Radio (PMR):** Any specialized radio technology providing voice or/and data communication services for closed user groups or organisations. Technologies vary from simple walkie-talkie radios to nation-wide cellular-type of networks. There are several different standards for PMR.

### **Article (2)**

This Regulation applies to any Licensee that provides a Public Telephone Service, a PMR service or an International Gateway service.

### **Article (3)**

In accordance with Article [] of the Act and any Resolution by the Authority under Article [] of the Act, the Licensee undertakes to enter into interconnection agreements with other Licensees and shall implement the interconnection obligations as stipulated in the Act, any Resolution and any Regulatory Measures on interconnection issued by the Authority.

A Licensee that provides a PMR service but does not provide a Public Telephone Service or an International Gateway service Relations shall be subject to the condition that any interconnection agreement entered into shall be limited to that needed for the provision of access to Public Emergency Call Services under Article 5 of this Regulation.

### **Article (4)**

A Licensee that provides Public Telephone Services shall cooperate with other Licensees in the development and provision of Directory Services in accordance with Regulations relating to Directory Services.

Subject to any Beneficiary's request not to provide information in relation to him, a Licensee that provides Public Telephone Services shall:

1. Provide directory information services upon request to a Beneficiary against a reasonable tariff as approved by the Authority.

2. Allow any other licensee that provide a Public Telephone Service access to the Licensee's directory information, in such form as may reasonably be determined by the Licensee, on reasonable and fair terms as approved by the Authority including reimbursement of the Licensee's direct costs reasonably incurred in granting access provided that:
  - i. The other licensee undertakes to use the information only to provide directory information services (provided it does not provide its Beneficiaries with any services in respect of any person who has requested the Licensee not to provide such information in relation to him), or routing of calls;
  - ii. The other licensee provides access to the Licensee to its own directory information on a similar basis as set out in part 2 of this article; and
  - iii. The provision by the Licensee of the information is not unlawful.
3. Use all reasonable efforts to supply Beneficiaries upon request with information relating to directory information services available in any other country to which the Licensee provides Telecommunications Services, against a reasonable tariff as approved by the Authority.
4. Provide an operator-assisted voice telephony service by means of its Licensed Telecommunications Systems (the "Operator Assistance Services") to any Beneficiary upon request, against a reasonable tariff as approved by the Authority.

#### **Article (5)**

A Licensee that provides Public Telephone Services shall provide Emergency Call Services and in particular shall:

1. Provide free of charge public access to emergency services within the Service Area specified in the Licensee's License.
2. Ensure that emergency services (through the number designated by the Authority) are continuously available without obstacles.

The Licensee may restrict the Public Emergency Call Service to be provided under this Article, in respect of any emergency organisation licensed to provide police, fire, ambulance or coastguard services to the extent agreed by the Government authority responsible for that emergency organisation or, in the absence of such agreement, to such extent as may be authorised by the Authority.